

A background network diagram consisting of white nodes connected by thin white lines, set against a dark blue gradient background. The nodes are of varying sizes and are distributed across the frame, creating a sense of connectivity and data flow.

# nido

Innovationlab for the Belgian Public Sector

**BO**  
**SA** Federal Public Service  
Policy & Support

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Projectmanager  
Innovation

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Innovation



# nido

powered by

**BO** Federal Public Service  
**SA** Policy & Support

- ❖ The innovation lab for the Public Sector. Founded in 2017 by FPS BOSA (Policy and Support).
- ❖ Supporting government organisations and civil servants in finding and testing new solutions to complex challenges.
- ❖ Nest for civil servants and businesses to experiment together with the aim of improving the quality of service to citizens and businesses.

# Ben Smeets



Ben Smeets, sponsor of the innovation lab, Director General Recruitment & Development, Member of the board of directors at BOSA

What examples of innovation do you know coming from your (federal) public sector?





**Innovation is...**

# Innovation

Innovation does not have a specific definition – you know it when you see it, but others may disagree. What innovation means to you and what it looks like in your context may be very different to what it is for others.



## Novelty

Innovation introduces new approach



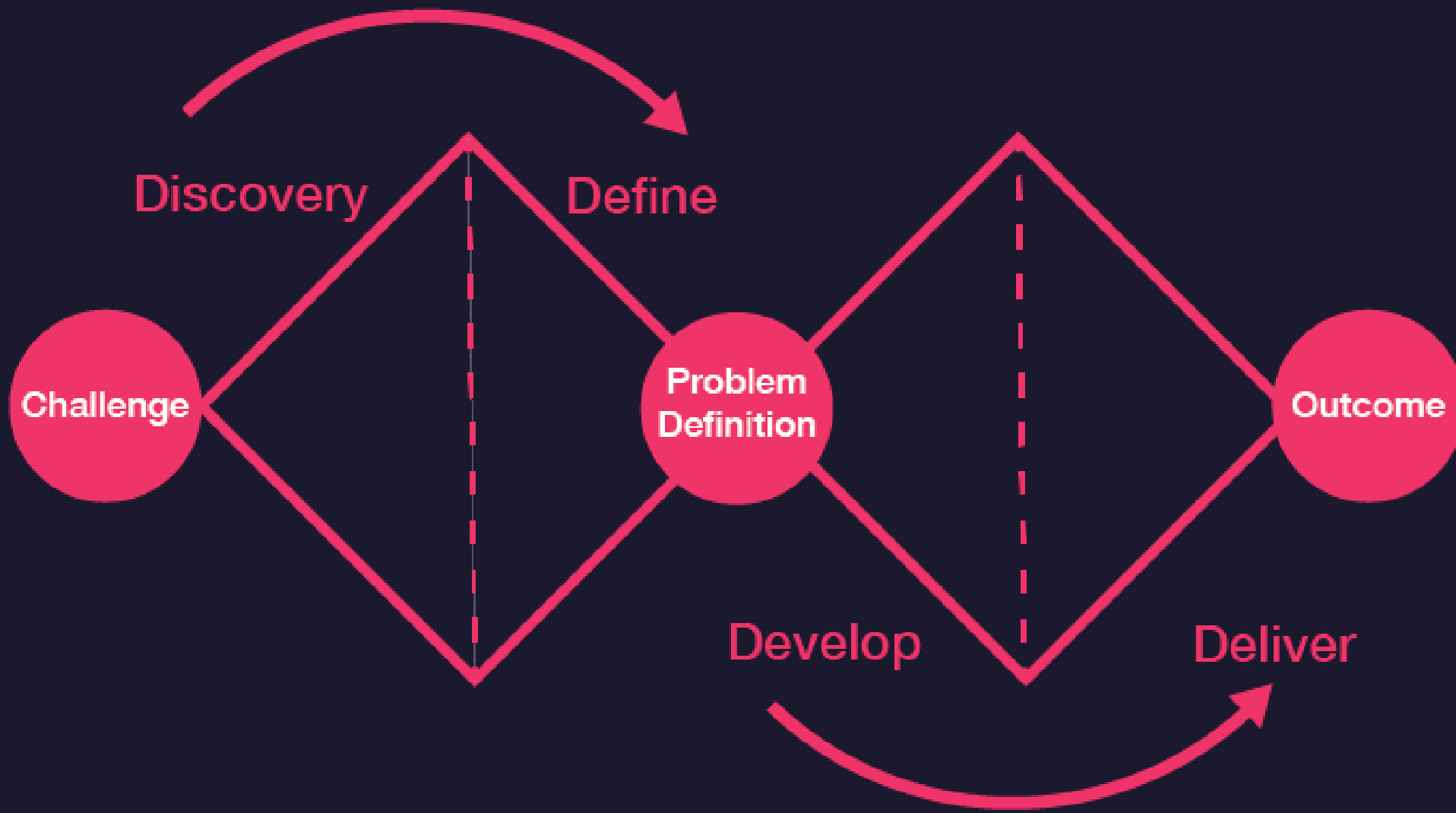
## Implementation

Innovations are more than an idea, they involve doing



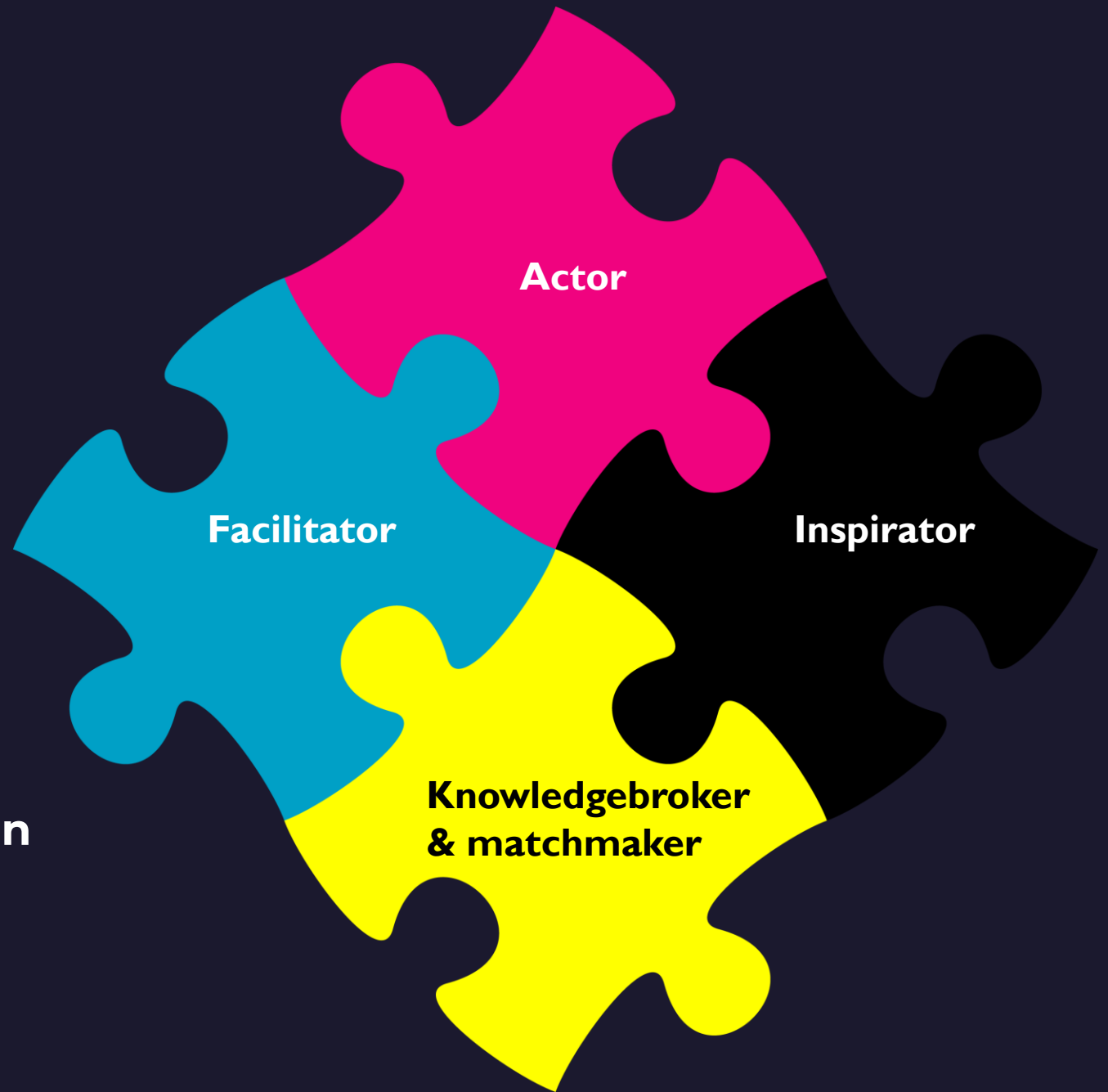
## Impact

Innovations are things that make a difference, though it may not be easy to measure





**What roles does Nido play in stimulating innovation within the Belgian government?**



# Initiatives

Gov Buys Innovation

Network Innovation

Federal Innovation Award

# Partnerships

**OESO** – Nido supported OPSI in the making of the Declare to innovate  
playbook

**OPSI** (Observatory of Public Sector Innovation) – national point of contact





GOVERNMENT BUYS INNOVATION

# Challenge driven innovation

Waar uitdagingen oplossingen ontmoeten

Het platform Government Buys Innovation wil innovatie bij de overheid bevorderen.

Enerzijds vind je hier challenges van federale overheidsdiensten die bedoeld zijn om innovatieve oplossingen te identificeren en uit te testen voor men ze op grotere schaal implementeert. Bedrijven kunnen hier dus hun interesse laten blijken door hun eigen innovatieve oplossing voor te stellen als ze denken dat die een challenge kan helpen oplossen.

[Ontdek de challenges](#)

En anderzijds kun je er inspiratie opdoen, wat innovatie in de hand werkt. Bedrijven kunnen hier de door hen ontwikkelde innovatieve oplossing(en) (producten of diensten) voorstellen, los van een gepubliceerde challenge.

[Ontdek de oplossingen](#)

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#### Voor wie is dit platform bedoeld en hoe werkt het?

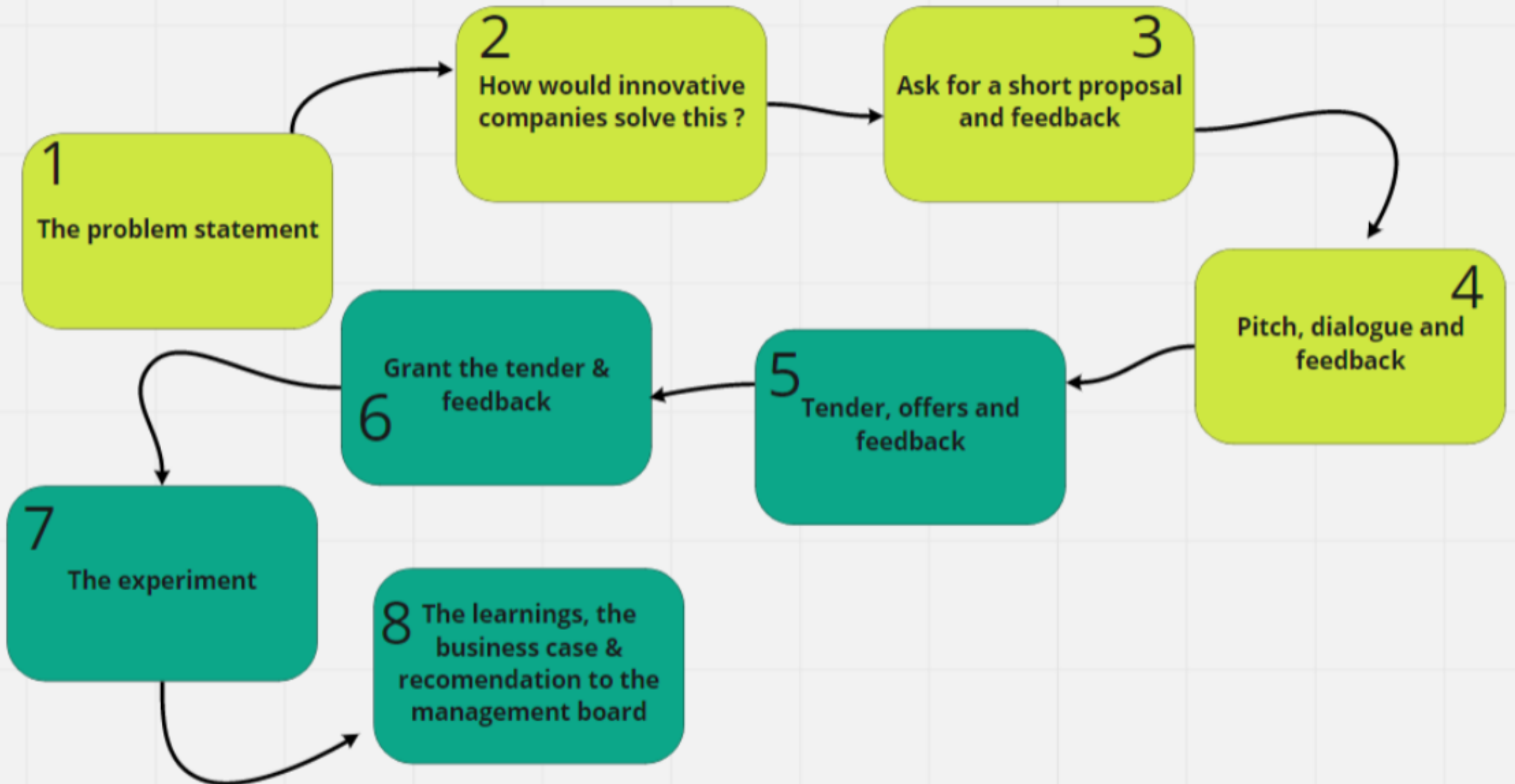
Het platform Government Buys Innovation wil een plek zijn waar de federale actoren en de bedrijfswereld met elkaar in contact komen en inspiratie kunnen opdoen.

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# The Power of Exploration

A man in a bright yellow jacket and a black backpack is shown in profile, looking upwards and to the right. He is standing in front of a large, textured rock formation. The lighting is natural, suggesting an outdoor setting. The overall mood is one of exploration and aspiration.

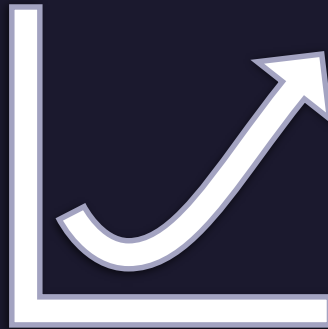
Improved Market Exploration and  
Experiments in the Face of Post-COVID  
Government Spending Challenges



# Gov Buys Innovation



**For all civil servants  
with a challenge**



**and/or a desire to  
improve the public  
sector**

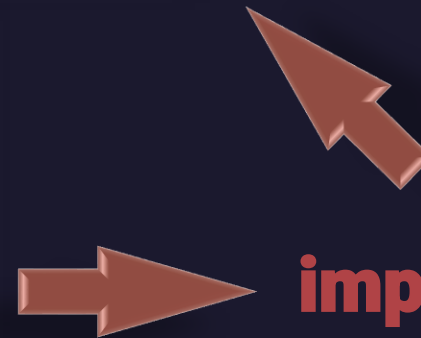


**Possible in all areas: Nido's  
expertise lies in  
guiding towards innovation**



**implementation**

**FAIL**  
[F] **F**IRST  
[A] **A**TTEMPT  
[I] **I**N  
[L] **L**EARNING



**improvement**

# In a nutshell...

- **Connection between the public sector network and innovative businesses – vast innovation ecosystem**
- **Problem oriented**
- **Promoting experiments**
- **Reducing administrative barriers for all**
- **Limited to a budget of €30.000 – no fear to waste public money**





# Acknowledgements

# and

# Awards



# What did we learn?

Admin

Transparency

Feedback

Pay in time

Accessibility

Challenge!

Fear to fail

Procurement

Fear of not  
following the  
rules

Eager to do  
differently

# Examples of challenges



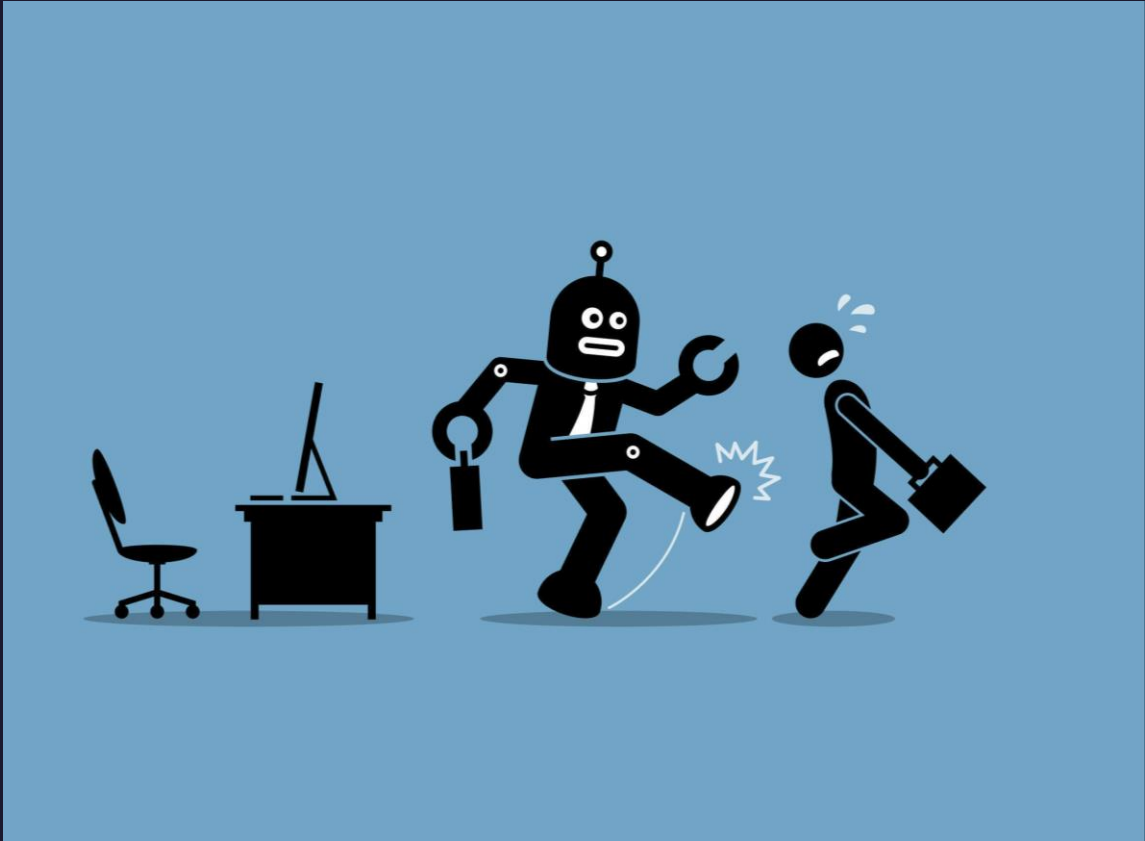


Through her own [Youtube](#) channel, Nido regularly brings new content.

Here is an example of a challenge: the Gov Buys Innovation challenge 112.



**What skills do civil servants need to be "futureproof"?**



stakeholders and unusual suspects

**Creative Facilitation**

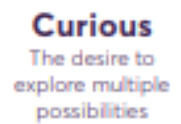
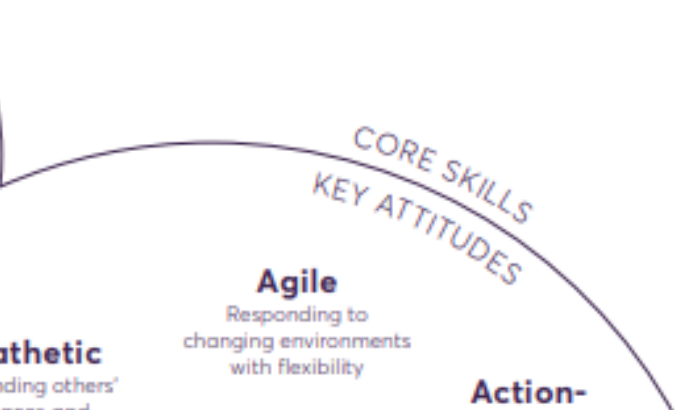
Creatively processing different perspectives and deliberating multiple options

**Building Bridges**

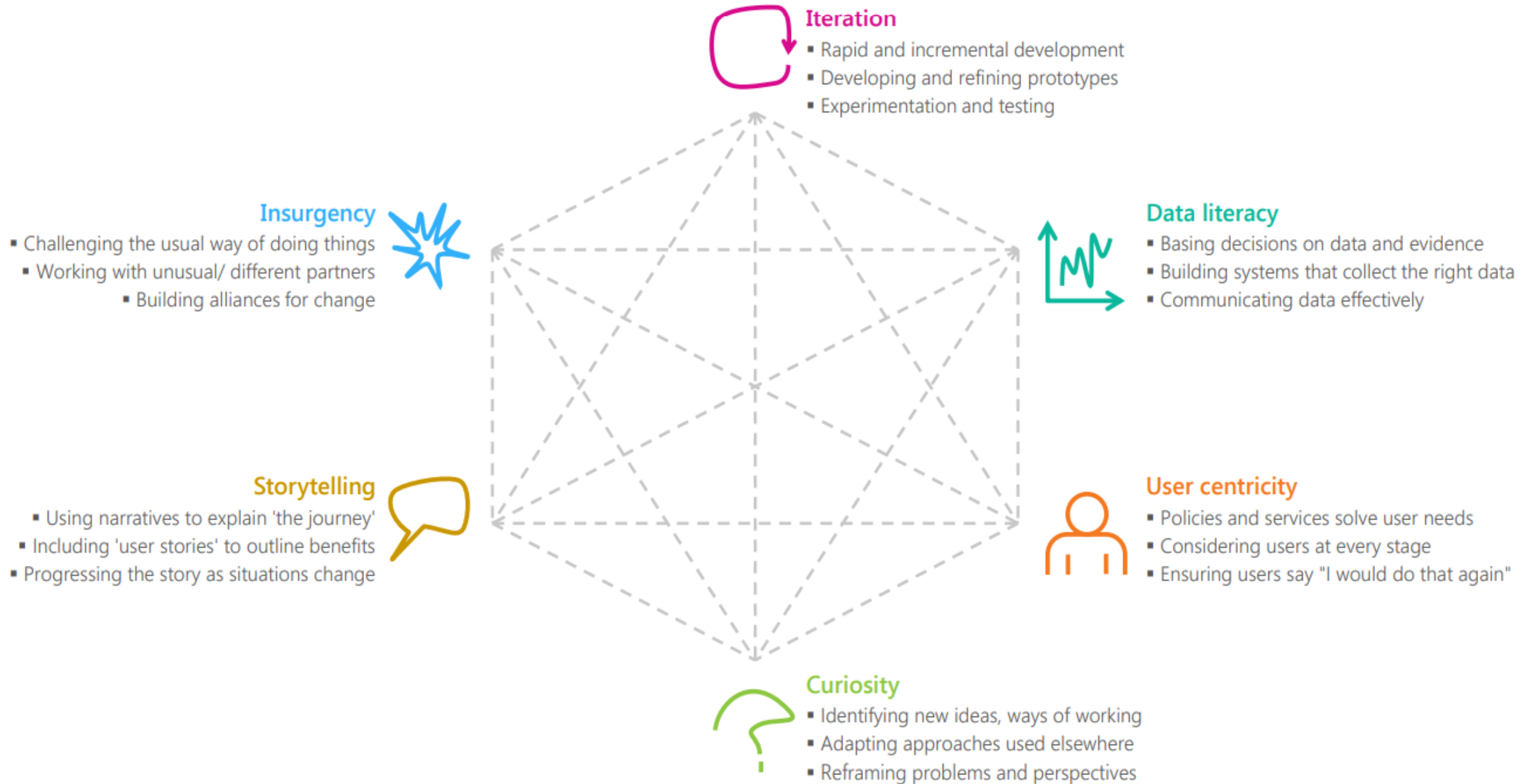
Orchestrating interaction to find common ground and create shared ownership

**Brokering**

Mediating contrasting interests and reducing friction between multiple stakeholders



**COMPETENCY FRAMEWORK FOR EXPERIMENTAL PROBLEM SOLVING**





**How can we bring HR to  
the table when the board  
of directors determines  
organisational strategy?**

**{ the challenge }**

**How can we put  
employees at the steering  
wheel of their career?**

**{ the challenge }**

# Other challenges

- Tabula Rasa (Office for the refugees and stateless persons)
- Emergency center 112 : Challenge Lost in Translation
- Smart data sciences



# Network Innovation / Au menu ce soir :)



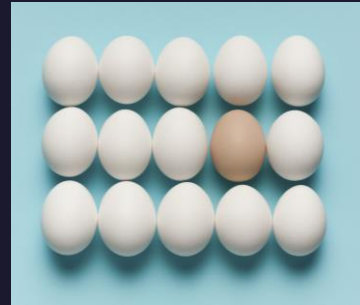
- What is “Network Innovation” ?
- Why this network? / Main goals
- Who can join the network?
- What do we do?
- what are the challenges we face?
- How do we stay in touch?
- Upcoming events

# Network Innovation



## What ?

working in an innovative way within governmental organisations



## Why ?

Inspire, exchange, learn, work, collaborate



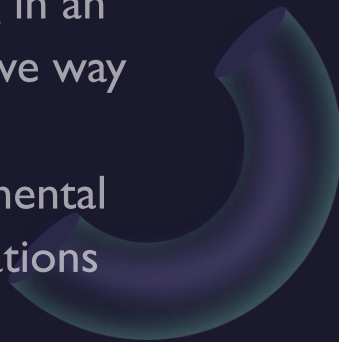
## Who ?

civil servants, academics, researchers,



## Challenges

Stimulate a large group



# Inspiration

Which challenge is your organization tackling?

Network innovation  
Powered by nido

Behavioural insights and nudging

Network innovation  
**Innoveren door te ondernemen**  
Als intrapreneur aan de slag in jouw overheidsdienst

Network innovation  
Online bijeenkomst  
**SAMENWERKEN MET STARTUPS VOOR EEN INNOVATIEVE OVERHEID**  
Dinsdag 15 juni om 15u00

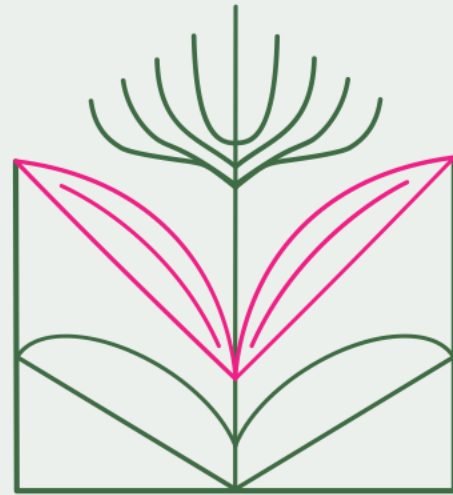
Network innovation



Network  
innovation

20/9/2022  
Let's meet @ Nido  
innovation managers

Le Prix  
de l'Innovation  
Fédérale



Federale  
Innovatie  
Award





# Hoe kan je deelnemen?



## Innovatie-initiatieven

Je wil je innovatie-initiatief in de kijker zetten !



## Challenge

Je wil een innovatieve oplossing voor een concreet vraagstuk.



# Jurering Innovatie-initiatieven

- **Externe** jury
- Transparante wedstrijdcriteria
- Op basis van de inschrijving en een live pitch
- 5 genomineerden worden door jury gekozen
- Winnaars worden bepaald door publieke voting



# Ondersteuningspartners FOD BOSA

Team  
Digitalisering

Team  
Vereenvoudiging

Team  
Nido

Thomas More  
Hogeschool

Erasmushogeschool  
Brussel

ESA  
Saint-Luc Brussel



# Uitreikingsavond

## Save the date

25/05/2023

Volg het live vanuit je zetel of wandel mee op de rode loper

# WIN een inspiratietrip (voor max. 4 personen)

georganiseerd door Nido



# 5 nominees



# Key success factors?

For an innovation lab



**One must be an  
elephant to  
work in an  
innovation lab**

The team

**KSF for an innovation lab #1**



***Working in an innovation lab can be quite challenging.***

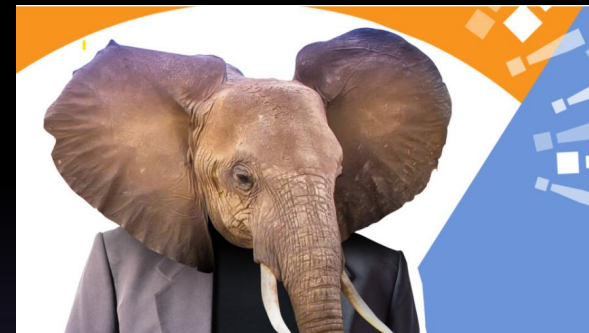
*It requires elephant skin and the support of the herd to thrive.*

*By using your elephant brain, keeping your ear close the ground and being receptive to low frequencies,*

*you are leaving footprints that create paths for others to use in their quest for public sector innovation.*

*Sometimes you might feel like the elephant in the room but accept this fate.*

*The public sector needs you.*





Network  
innovation

20/9/2022

Let's meet @ Nido  
innovation managers

The coalition

KSF for an innovation lab #2



The safe nest

KSF for an innovation lab #3



The focus: A pipeline or a sewer?  
KSF for an innovation lab #4

voorbeeld van voetrakst



SPONSOR



# OPPORTUNITY CENTER



# THANK YOU

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[www.nidolab.be](http://www.nidolab.be)

The logo for nido, featuring the word 'nido' in a lowercase, rounded, sans-serif font. The letter 'o' is stylized with three short horizontal lines above it, suggesting motion or a signal.

Innovationlab for the Belgian Public Sector