



### What's the most important key learning from the Infrabel case?

There is no straight line to success



End user involvement is key



Management buy in is a must



In one word, what do you take home from the Vlaamse Overheid / Portilog case?



## What's the most important key learning from the Vlaamse Overheid / Portilog case?

Human = primary, Technology = secondary



Start with what already works



Prototype for feedback & awareness



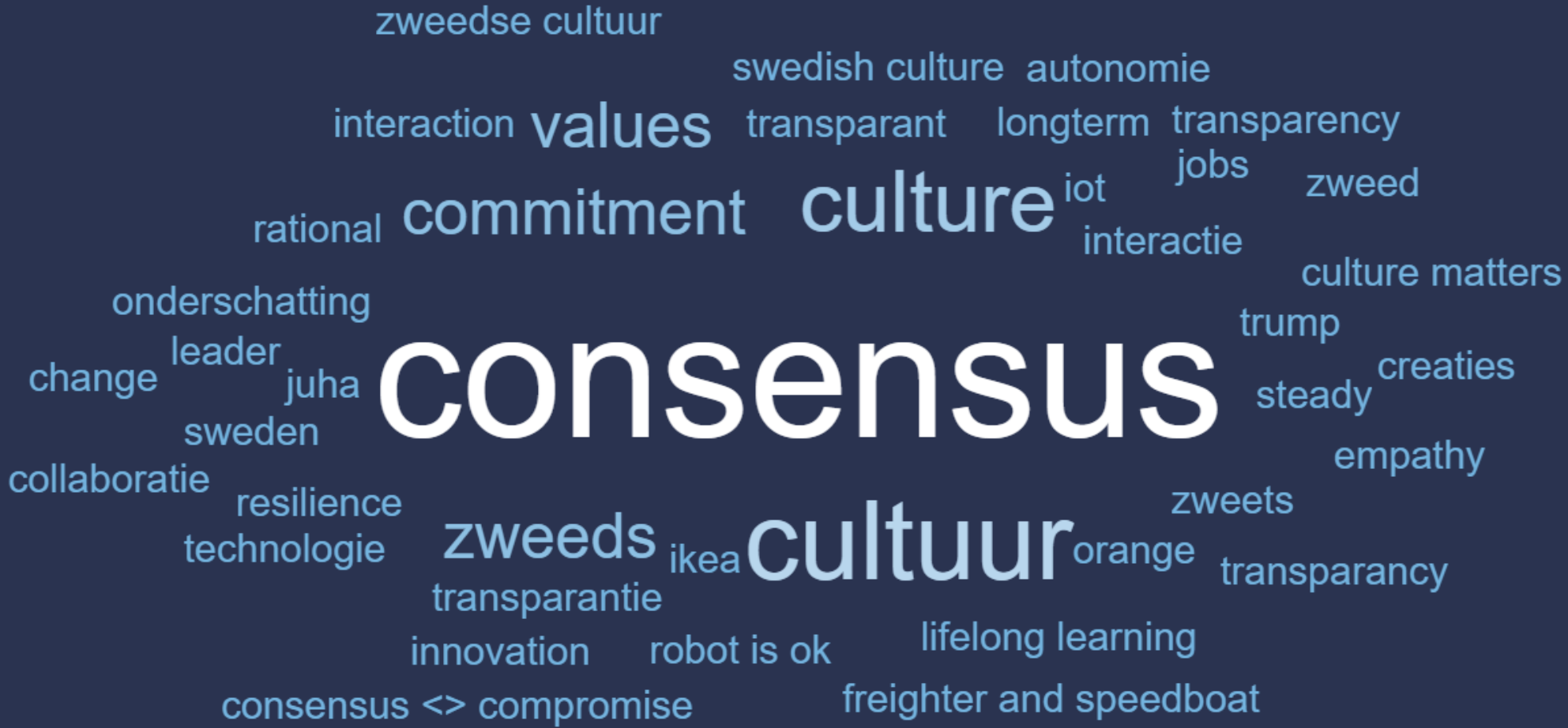
Estimate the necessary skills



Plan for success



In one word, what do you take home from the Atlas Copco case?



## What's the most important key learning from the Atlas Copco case?

Agility and resilience are important in going through a transformation



Do not underestimate the importance of good communication



A good culture is key to the success of the transformation of an organisation



Be a transparent organisation





## What's the most important key learning from the CELDS case?

Get your employees involved



Find common goals



Communicate clearly





# According to you, what is the greatest challenge your organisation faces in dealing with culture when implementing Digital Transformation?

