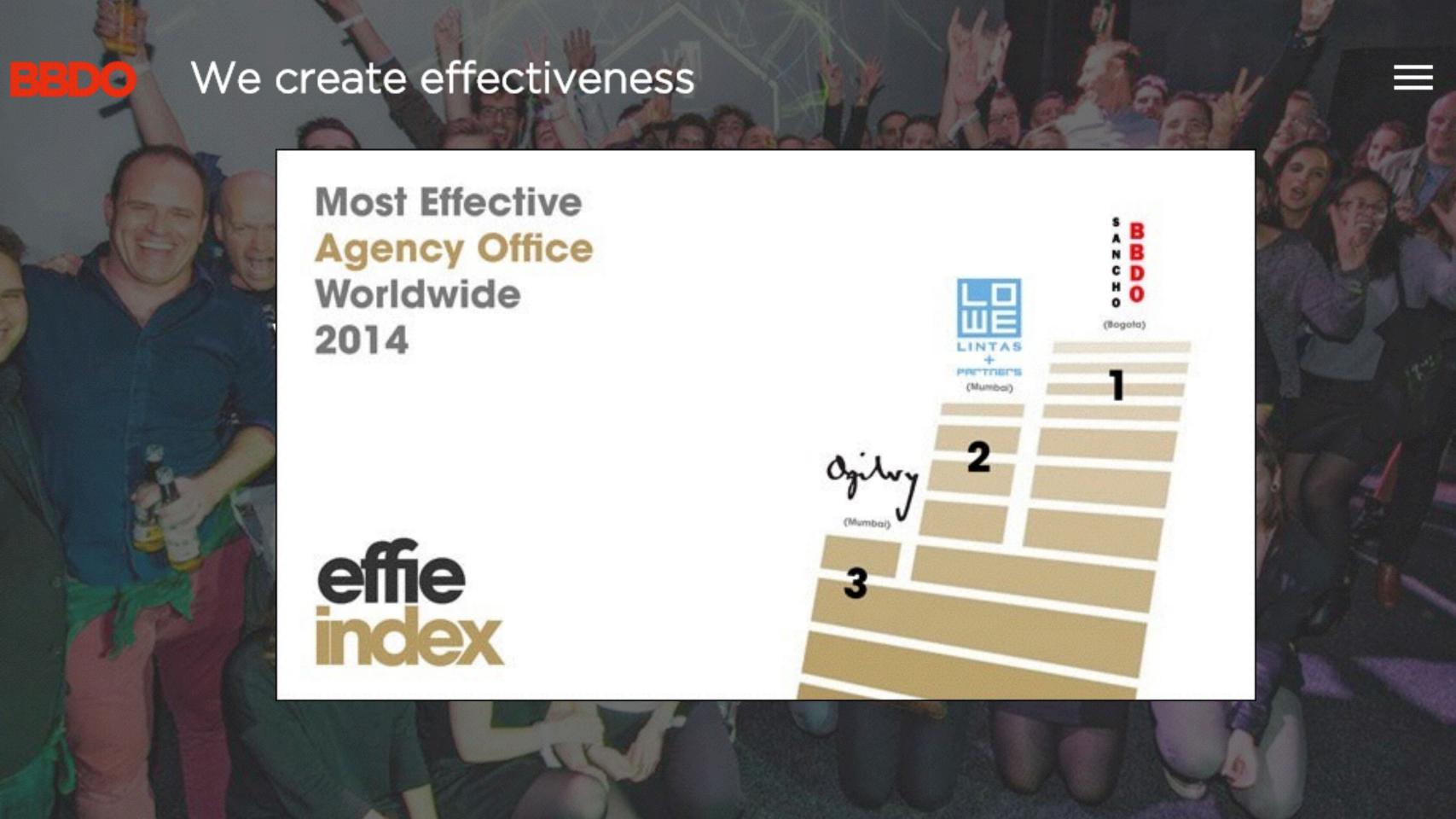


BBDO

Employee Advocacy





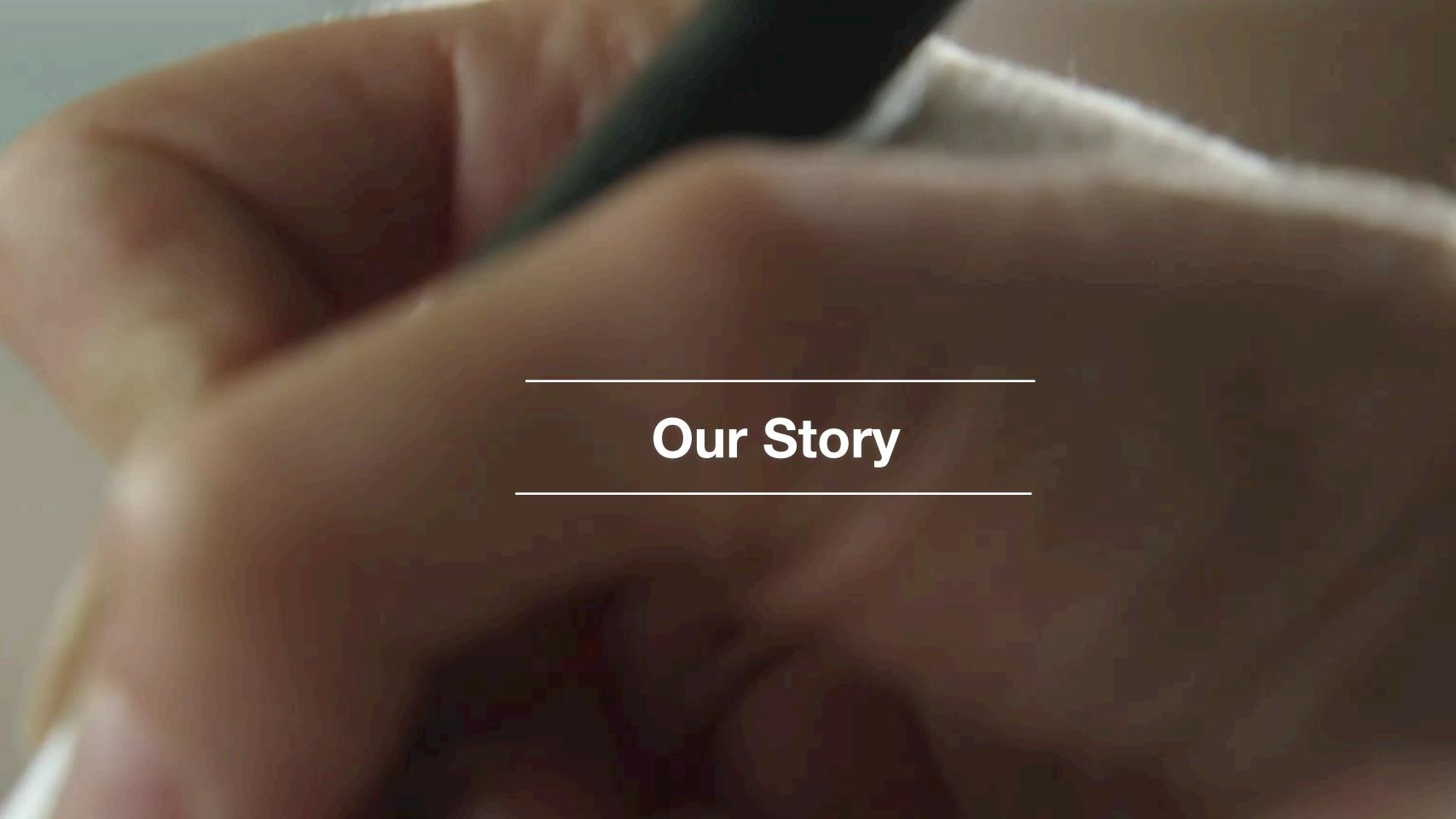


NETWORK OF THE YEAR

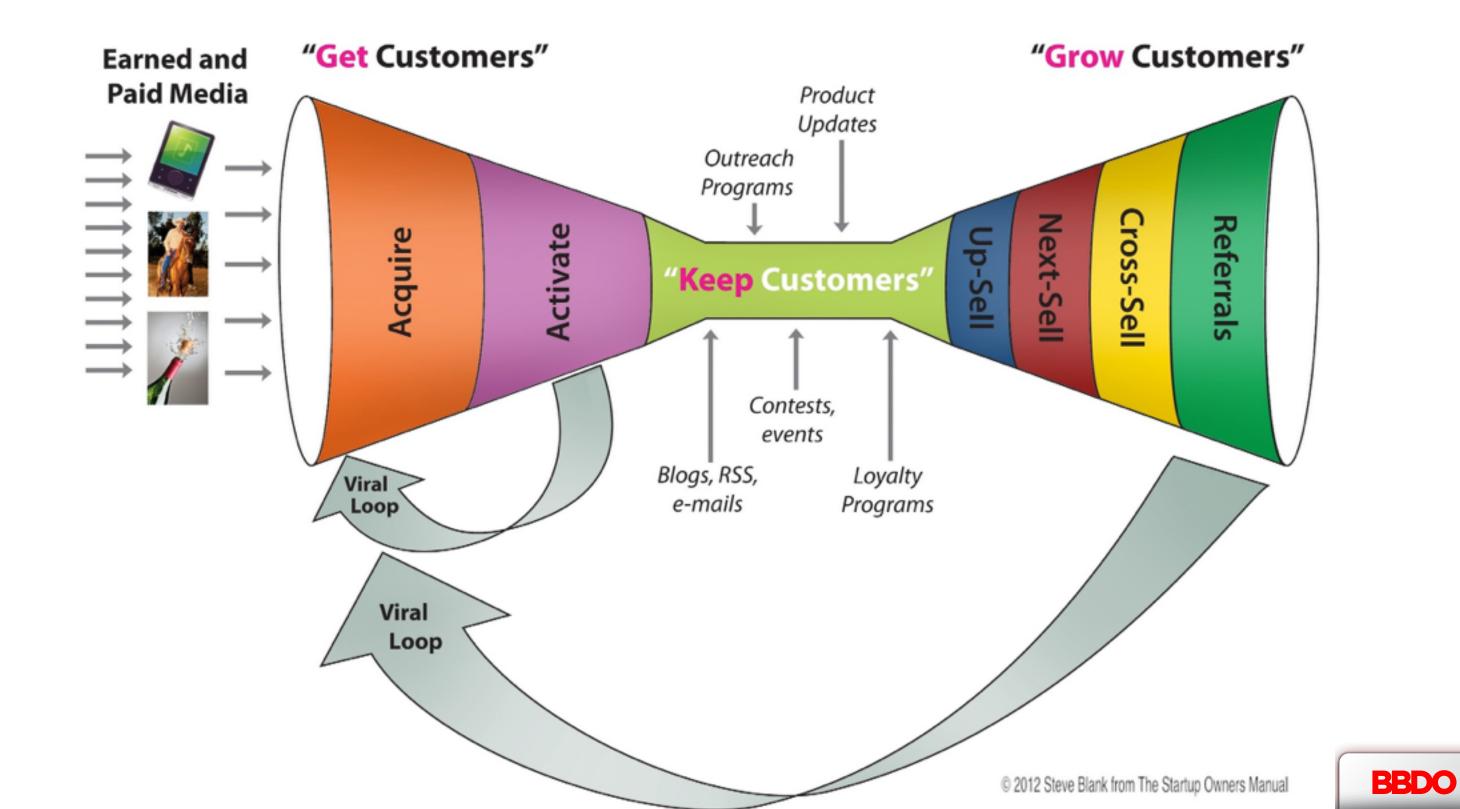
EPICA AWARDS 2015

Our Offering

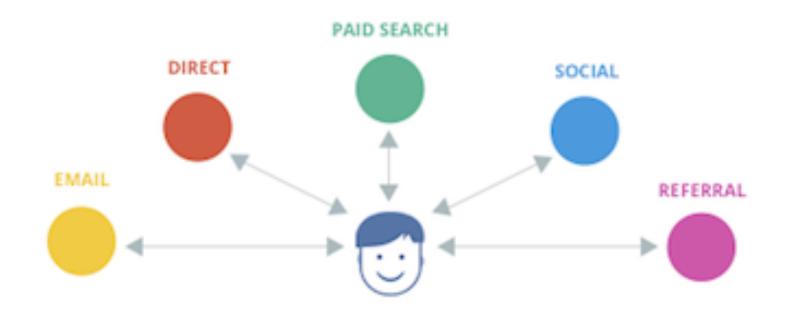
Internal Communication Hub	Integrated Advertising Hub	Digital Hub	Activation Hub
Social Media Hub	Brand Consultancy Hub	Direct Marketing Hub	Content Marketing Hub
Shopper Marketing Hub	CRM Hub		



Customer Relationship Building



Customer Journeys







The Challenge

- 1. Account Managers weren't feeding their relations online
- 2. Strategist weren't building thought leadership
- 3. Creatives weren't showcasing cases enough



The Solution: Walk The Talk

- 1. Start a content marketing group
- 2. Involve key persons to support
- 3. Educate employees
- 4. Start producing content or adapting content to be shared online
- 5. Implement a tool to spread your content easily and effectively



Reach out with relevant content





"In need for a solution to your problem?

No worries, we are top of page to provide you with useful and hands-on content!"

Objective

VISIBILITY FOR OUR VISION AND WAY OF WORKING



Objective

"Are your marketing actions not contributing to your actual targets?

We know what the problem might be, so have a look what our experts have to say"

BREATH MARKETING EFFECTIVENESS THROUGH CONTENT



"Our content describes the answer to your problem?

Let us know, we're happy to discuss in person"

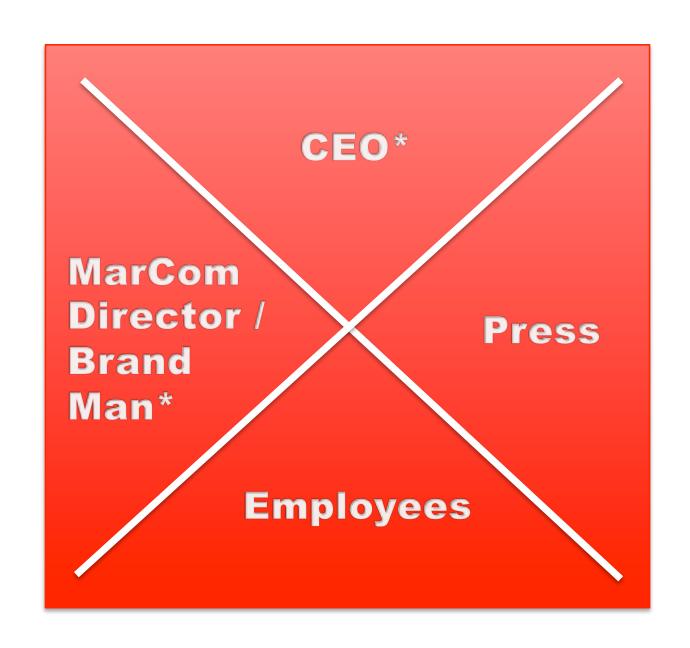
Objective



CONVERSION INTO RELEVANT LEADS



Define your audience





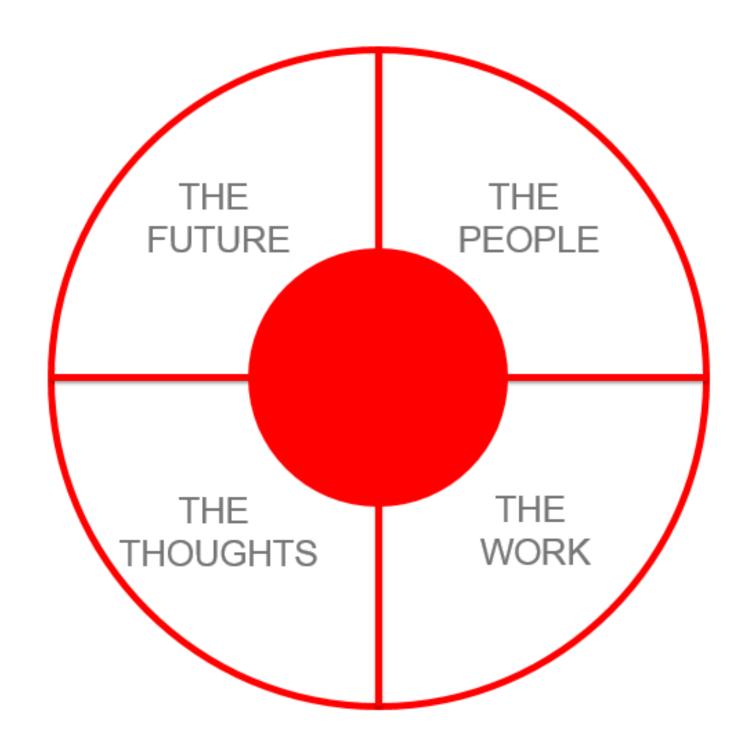
^{*}Agency Awareness below 65% (Source: DeepBlue Agency study, 2012)

Understand your audience

success

Growth, profit CEO* **MarCom** Guaranteed **Director** / Press Innovation **Brand** News Man* **Employees Customer Satisfaction** Personal development

Define Content Topics





Start from scratch?

Content development

- Creation of original content
- Curation of content from secondary sources
- () Collection, documentation, and repurposing of content from across the organization

Content distribution

- Placement of content on owned channels
- Discovery through search, social, influencers, and advocates
- Paid media delivery through digital channels

Workflow

provides process management and systems integration with other marketing functions

Measurement

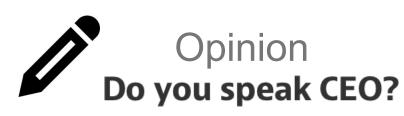
informs content strategy through tracking, optimization, and business impact



Or leverage existing efforts



- Wordpress
- Medium
- Slideshare
- Youtube



"The most important task for a marketer is to build bridges", s
Debruyne, marketing Professor at Vlerick Business School,
opens her speech for BBDO Academy.

As I strongly believe in knowledge exchange between the a business world, I'm looking forward to learn what she mea



What kind of bridge about? Marketing is building bridges, rig have to accomplish between a product' consumer's needs, l company and stakel retailers, suppliers,

Intelligence But most importantly, marketers have to connect with their CEO. The latter especially, as he or she assigns the budgets, ar



DE KIJK VAN VAN DYCK FONS VAN DYCK

GENERATIE NU

Wat waren de nieuwsfeiten van de afgelopen week voor mij ? In Antwerpen bliezen de actievoerders van Ringland opnieuw massaal verzamelen om hun eis voor de overkapping van de ring kracht bij te zetten. Op het WK in Brazilië hielden de Rode Duivels de sportieve eer van hun land hoog. En in Brussel wisselden internet-entrepreneurs ervaringen en dromen uit tijdens de eerste Angel-summit. Die gebeurte nissen lijken weinig met elkaar te maken te hebben. maar ze worden wel allemaal gedragen en aangestuurd door een nieuwe generatie van twintigers en vroege der-

van twintigers en vroege dertigers.
Onderzoek van professor
emeritus Mark Elchardus
(Vrije Universiteit Brussel), in
opdracht van Stichting P&V
onder ruim tweeduizend Belgen tussen 25 en 35 jaar legde vorige week de diepere
ziel en drijfveren van deze
jongvolwassenen bloot. Deze
generatie blinkt uit door een
groot vertrouwen in haar mo-

gen benen te staan in betrekkelijk welvarende jaren. De onderzoekers wijzen voorts op een cultureel voorschrift dat zegt dat jongeren optimistisch moeten zijn. Nee, dit is geen generatie van doemdenkers. Niet afbreken, maar oplossingen aanreiken Out of the box, maar geen dagdromers. Een vieugie hu mor. Een generatie die relativeert. Van stand-upcomedians. Van 'foute vrienden'. Verbeelding moet werken. Hun voluntarisme werkt bij momenten aanstekelijk.

Deze generatie heeft vertrouwen in haar toekomst

Maar het is ook een realistische generatie: 43 procent onder hen vindt dat zij op hun veertigste minder werkzekerheid zullen hebben dan hun ouders toen zij zo oud





Or leverage existing efforts

ADVERTISING





- Mashable
- Contagious
- BBDO knows
- ...





Define relevant touchpoints



Owned & Curated

- Website
- Social Media / Slideshare



Earned

- Social media viral / Earned press
- Employee and customer generated content /...



PayedDirect mail / SEA /...

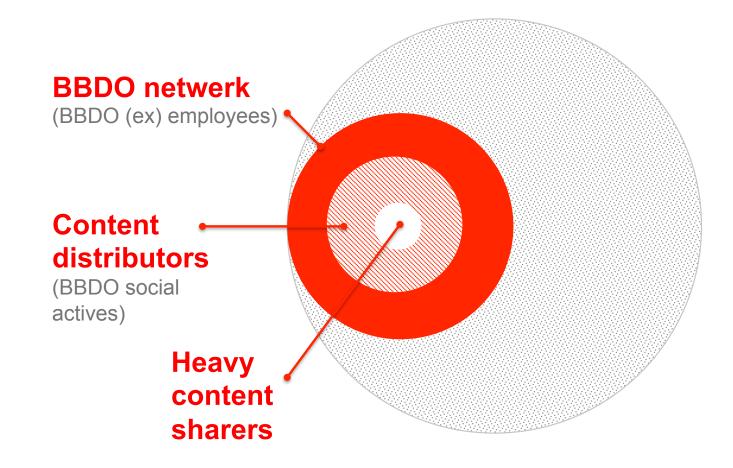


And distribute your content



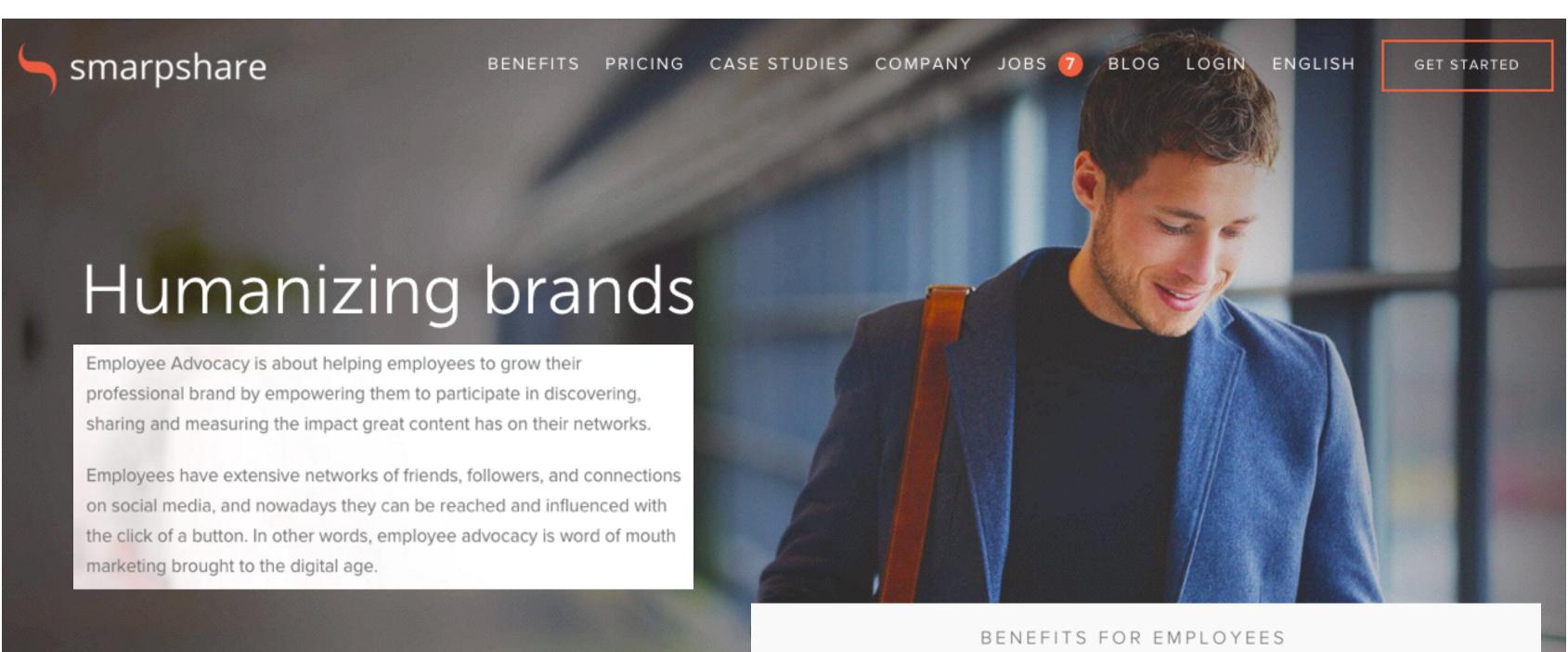
- 1. Your most convincing assets are your employees
- 2. Involve & educate them
- 3. Use a tool to facilitate their efforts
- 4. Keep them engaged

Potential content consumers (clients, prospects, advertising industry)





Employee Advocacy?



By acting as brand ambassadors, employees are able to enhance their professional brand, become thought leaders, and improve the results of their work, while expanding their network and maintaining top-of-mind. SmarpShare also allows you to recognize employees for their efforts and have them participate in different initiatives such as charitable causes. Simply put, we help employees to be known for what they do.

Smarpshare for smart sharing



Invitation email.

The selected group of people gets an email, inviting them to participate in a specific seeding campaign.

Landing page.

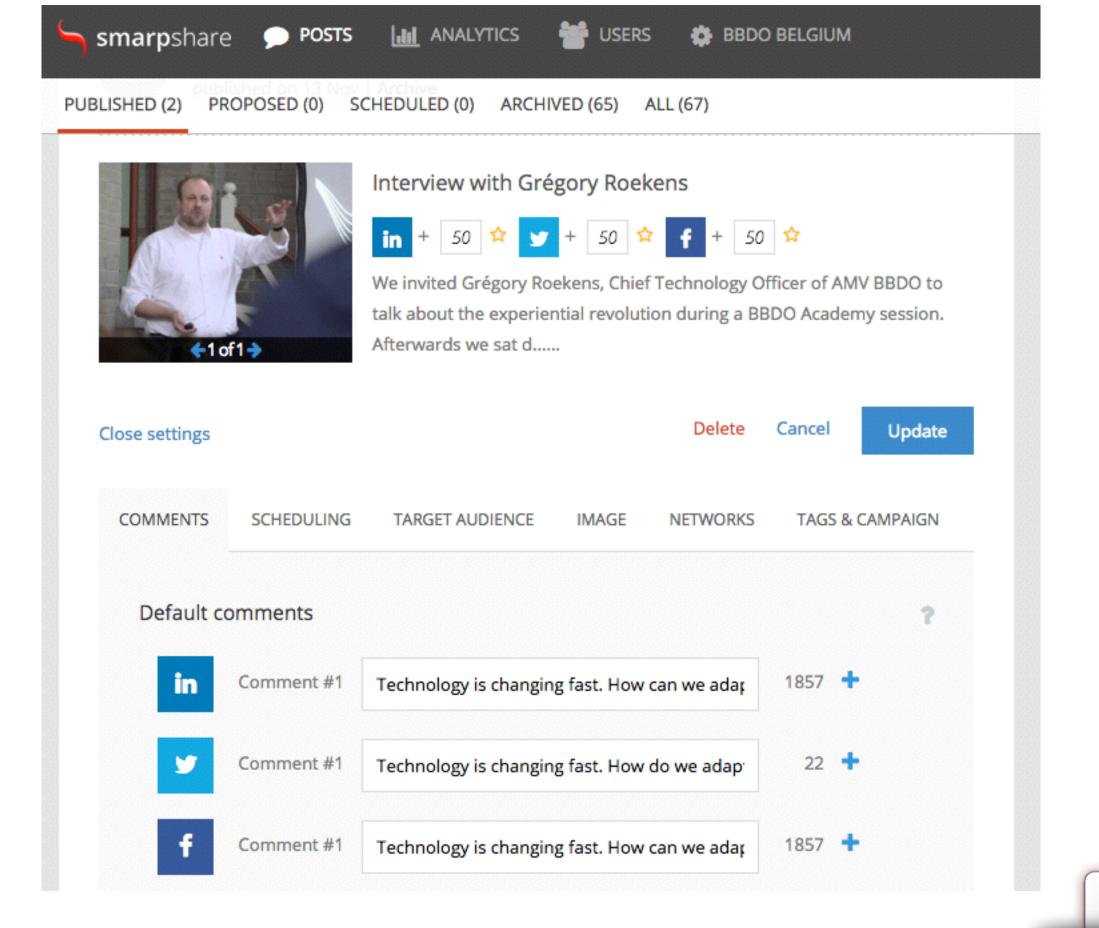
The link in the email leads to a landing page. There, people can choose on which platform they want to seed the message. They are free to participate and are free to seed the message on one or multiple platforms.

Seeding.

People can add a personal note and the message is posted to the platform of choice. In the backend, conversion is tracked in a live dashboard (see next slide).



Smarpshare





Smarpshare

New posts to share

BBDO Belgium Smarpshare – via SmarpShare

Sent: Tuesday 17 November 2015 07:25

To: Stefan Ceunen



Get the app! Android I IOS



Hi Stefan,

Fresh Posts for you



Interview with Grégory Roekens

#the thoughts #the future

We invited Grégory Roekens, Chief Technology Officer of AMV BBDO to talk about the experiential revolution during a BBDO Academy session. Afterwards we sat d......

Share it to:

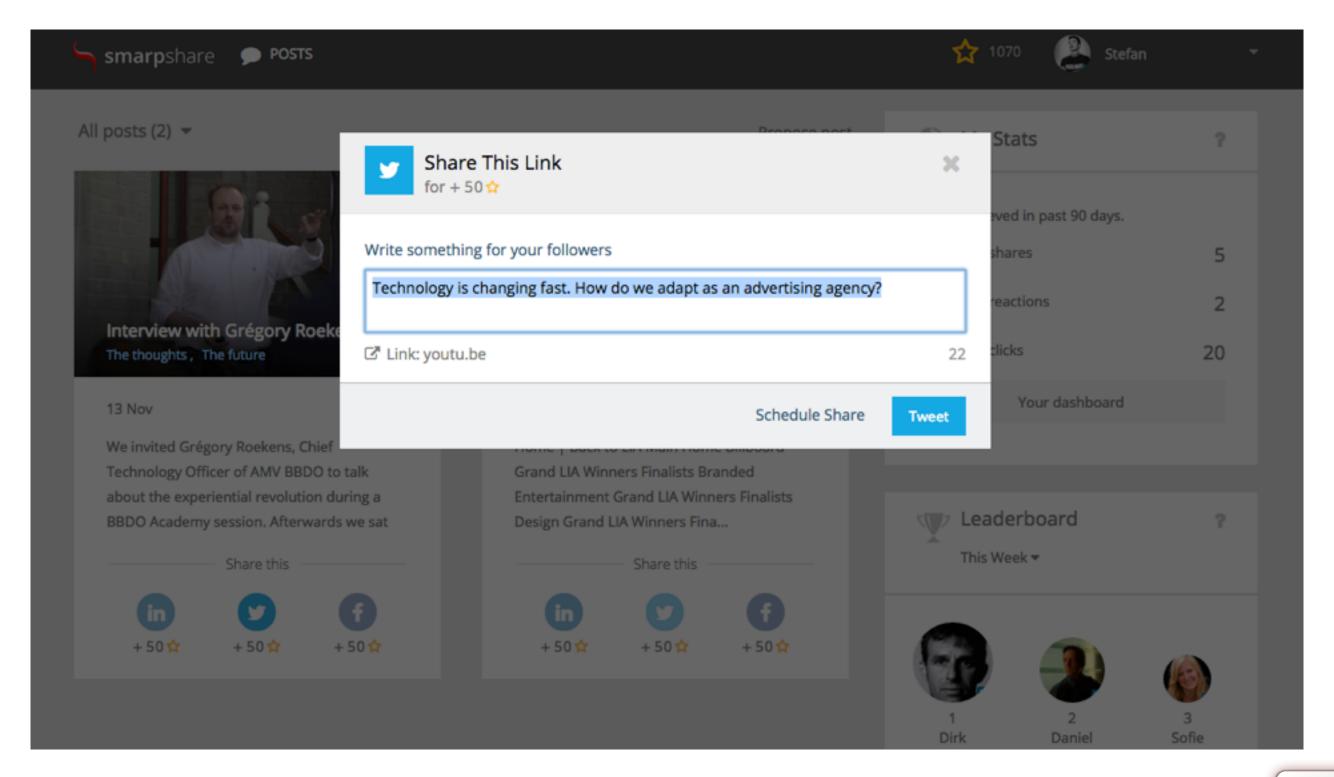








Smarpshare





The results?

- 1. 61% of the Smarpsharers are active brand advocates
- 2. Website traffic doubled
- 3. Reach +15% on Facebook, +20% on Twitter, + 20 on LinkedIn
- 4. Average unique clicks per post: 45 (total = 2,81K)
- 5. Average unique reach per post: 9780 (total = 617,39K)
- 6. Average estimated earned media value per post: \$ 93
- 7. New leads from clients & candidates boosted
- 8. First major client signed after 2 months through employee advocacy



THANKYOU

Questions? laura.deknock@bbdo.be or stefan.ceunen@bbdo.be

